



Client Information Form – Single Drive

****Please fill out all information below that is known. If you are unsure about any value, please leave it blank.****

Client Information

Name: _____ **Address:** _____

Email: _____

Phone: _____ **Referral/Partner:** _____

Device Information

File System: Windows Mac Linux Other

Was this drive dropped or physically damaged? Yes No

(All fields below this line are optional.)

Manufacturer: _____ **Model #:** _____

Capacity: _____ **Serial #:** _____

Service Information

Data Loss Scenario:

Requested Files:

Agreement

You declare to be the rightful owner of the equipment in question and any data stored on it. The Data Rescue Center will not be liable for any direct or indirect damage that may occur before, during, or after services have been performed on the equipment, including, but not limited to, physical damage of the equipment, loss of data, loss of revenue, or any other form of loss. Data will be recovered exactly as it is seen on customer's equipment, i.e. files or data can be damaged or infected by malware (viruses, worms, trojan horses). Customer is strongly advised to use anti-malware applications when accessing any data. No refunds are given unless separately agreed to beforehand in writing. We will make every attempt to contact you at the completion of your job, or in the event that we never get authorization to complete the work. If we are unable to get a response from you within 45 days, your case items will be considered abandoned and will become the property of The Data Rescue Center.

Your signature acknowledges agreement to the above terms and conditions. _____
Date

For Internal Use:

The signature below confirms that all materials were either picked up by the client or shipped back by The Data Rescue Center.

Pickup: _____
Date

Shipped: _____
Date