

Client Information Form – RAID/Server

Please fill out all information below that is known. If you are unsure about any value, please leave it blank.

Client Information

Name: _____ **Address:** _____

Email: _____

Phone: _____

Device Information

Description of RAID/Server setup:

Service Information

Data Loss Scenario:

Requested Files:

Agreement

You declare to be the rightful owner of the equipment in question and any data stored on it. The Data Rescue Center will not be liable for any direct or indirect damage that may occur before, during, or after services have been performed on the equipment, including, but not limited to, physical damage of the equipment, loss of data, loss of revenue, or any other form of loss. The Data Rescue Center has the complete permission from the device owner to perform any and all recovery procedures during the evaluation and recovery procedure. Data will be recovered exactly as it is seen on customer's equipment, i.e. files or data can be damaged or infected by malware (viruses, worms, trojan horses). Customer is strongly advised to use anti-malware applications when accessing any data. No refunds are given unless separately agreed to beforehand in writing. We will make every attempt to contact you at the completion of your job, or in the event that we never get authorization to complete the work. If we are unable to get a response from you within 45 days, your case items will be considered abandoned and will become the property of The Data Rescue Center.

Your signature acknowledges agreement to the above terms and conditions. _____

Date